## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

### ABBREVIATED MODEL PLAN

### **PUBLIC LAW 97-35, AS AMENDED**

FISCAL YEAR (FY) 2012

GRANTEE	State of Nebraska
EIN:	470491233
ADDRESS	301 Centennial Mall South
···	PO Box 95026
	Lincoln, NE. 68509-5026
NAME OF LI	HEAP COORDINATOR Teri Chasten
EMAIL:	Teri.Chasten@nebraska.gov
TELEPHONE	E: (402) 471-2738 FAX: (402) 471-9597
]	LAST DETAILED MODEL PLAN FILED: FY <u>2011</u>
PLEASE CHE	ECK ONE: TRIBE STATE X INSULAR AREA
Administratio	f Health and Human Services on for Children and Families munity Services D.C. 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075, Expiration Date: 04/30/2014

### THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)

Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which a grantee is not required to use the detailed model plan. Public reporting burden for this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

GRANTEE	State of Nebraska	FFY_	2012
<u>Assurances</u>			
The State	of Nebraska (Grantee Name)		agrees to:
(A) c	ands available under this title to onduct outreach activities and provide a ing their home energy costs, particularly proportion of household income for hor	those with the lowest	incomes that pay a
(B) in	ntervene in energy crisis situations;		
	rovide low-cost residential weatherizat	ion and other cost-effe	ctive energy-related
	olan, develop, and administer the State's rams,	program under this ti	tle including leveraging
and the State	e agrees not to use such funds for any p	urposes other than tho	se specified in this title;
(2) make pa	yments under this title only with respec	t to	
(A) l	nouseholds in which one or more indivi	duals are receiving	
	(i) assistance under the State program Security Act;	m funded under part A	of title IV of the Socia
	(ii) supplemental security income pa	nyments under title XV	I of the Social Security
	(iii) food stamps under the Food Sta	amp Act of 1977; or	
	(iv) payments under section 415, 52 or under section 306 of the Veterans 1978; or	1, 541, or 542 of title s' and Survivors' Pensi	38, United States Code, on Improvement Act of
(B)	households with incomes which do not	exceed the greater of-	_

except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that--
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendored payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

## (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year and not transferred pursuant to section 2604(f) for use under another block grant; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15)\* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Territories with annual allotments of \$200,000 or less and Indian tribes/tribal organizations are not subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

<u>Certification to the Assurances</u>: As Chief Executive Officer, I agree to comply with the sixteen assurances contained in Title XXVI of the Omnibus Budget Reconciliation Act of 1981, as amended.\* By signing these assurances, I also agree to abide by the standard assurances on lobbying, debarment and suspension, and a drug-free workplace.

Signature of t	he Tribal or Board Chairperson or Chief Executive Officer of the State or
Territory.**	
Signature: _	Dout Herrana
Title: _	Governor, State of Nebraska
Date: _	8.30-11

- \* Indian tribes/tribal organizations, and territories with annual regular LIHEAP allotments of \$200,000 or less, are not subject to assurance 15, and thus must only certify to 15 assurances.
- \*\* If a person other than the <u>Chief Executive Officer</u> of the State or territory, or Tribal Chairperson or Board Chairperson of a tribal organization, is signing the certification to the assurances, <u>a letter must be submitted delegating such authority</u>. (PLEASE ATTACH DELEGATION of AUTHORITY.) The delegation must include authority to sign the assurances, not just to administer the program.
- \*\*\* HHS needs the EIN (Entity Identification Number) of the State, territory or Tribal agency that is to receive the grant funds before it can issue the grant.

In the above assurances which are quoted from the law, "State" means the 50 States, the District of Columbia, an Indian Tribe or Tribal Organization, or a Territory; "title" of the Act refers to Title XXVI of the Omnibus Budget Reconciliation Act of 1981 (OBRA), as amended, the "Low Income Home Energy Assistance Act"; "section" means Section 2605 of OBRA; and, "subsection" refers to Section 2605(b) of OBRA.

# Modified LIHEAP FY 2011 Application

Please list all changes made from your most recent detailed plan.
Page Subject Modification
Please specify whether you are using calendar year 2011 poverty level or FY 2012 median income estimates in determining eligibility:
2011 poverty level <u>116</u> %
OR
FY 2012 median income%
Please describe how you obtained public participation in the development of your 2011 plan. (For States, please also provide information on your public hearings.):
Public Hearing for the FY2012 Nebraska Low Income Home Energy Assistance Program wa conducted on August 4, 2011. Copy of Public Hearing Notice is attached.
Date Carryover and Reallotment Report submitted: August 1, 2011
Submit Continuation Pages as Necessary

### ADDITIONAL CERTIFICATIONS AND REQUIREMENTS

Attached are additional certifications required as follows:

- \* Lobbying certification, which must be filed by all States and territories. If applicable, Form LLL, which discloses lobbying payments, must be submitted. (Tribes and tribal organizations are EXEMPT.)
- \* Debarment and suspension certification, which must be filed by all grantees.
- \* Drug-free workplace requirement certification, which must be filed by all grantees, unless the grantee has filed a statewide certification with the Department of Health and Human Services. STATES ONLY: If you have filed a statewide certification for the drug-free workplace requirement, please check here:\_\_\_\_\_
- \* One of the requirements included in the 1994 reauthorization of the statute is that grantees must include in their annual application for funds a report on the number and income levels of households applying for and receiving LIHEAP assistance, and on the number of recipient households that have members who are elderly, disabled, or young children.
  - All Tribes and those territories with allotments of less than \$200,000 need only submit data on the number of households served by each component (heating, cooling, weatherization and crisis). The approval for the collection of information contained in the LIHEAP Household Report is covered by OMB approval number 0970-0060.
- \* Though not a part of this application, the report on funds to be carried over or available for reallotment as required by section 2607(a) for the preceding year must be submitted by August 1 of each year. A grant award for the current fiscal year may not be made until the carryover/reallotment report is received. The approval for the collection of information contained in the LIHEAP Carryover and Reallotment Report is covered by OMB approval number 0970-0106.

### U.S. Department of Health & Human Services

## Administration for Children & Families

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### CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Signature

Director, Division of Children and Family Services

Nebraska Department of Health and Human Services

Organization

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# CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted --
- (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)
301 Centennial Mall South, 4 <sup>th</sup> Floor
Lincoln, NE 68509

Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a

controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

Irold C Reckling, 08-30-2011	
Signature	
Director, Division of Children and Family Services	
Title	
Nebraska Department of Health and Human Services	
Organization	

#### U.S. Department of Health & Human Services

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# CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and

Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

\*\*\*\*\*\*\*\*

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower

### Tier Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may

pursue available remedies, including suspension and/or debarment.

\*\*\*\*\*

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Joseph	(	Reckling	08-30-2011	
Signature		,		
Director,	Divis	sion of Children	and Family Services	
Title				
<u>Nebraska</u>	Depa	artment of Healt	th and Human Services	
Organization				

REV. OCTOBER 28, 1996 MANUAL LETTER # 61-96

# NEBRASKA DEPARTMENT OF SOCIAL SERVICES MANUAL

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# TITLE 476 NEBRASKA LOW INCOME ENERGY ASSISTANCE PROGRAM

### **CHAPTER 1-000 INTRODUCTION**

- 1-001 Legal Basis: The Nebraska Low Income Energy Assistance Program (LIEAP) was established by Public Law 97-35, The Omnibus Budget Reconciliation Act of 1981, and reauthorized by Public Law 98-558, the Human Services Reauthorization Act. The program is funded on an annual basis with federal funding as authorized by the Low Income Energy Assistance Act of 1981.
- <u>1-002 Purpose</u>: The purpose of the Nebraska Low Income Energy Assistance Program is to provide assistance to low-income households to offset the rising costs of home energy. The highest level of assistance must be furnished to those households which have the lowest incomes taking into account family size.
- <u>1-003</u> Administering Agency: The administering agency is the Nebraska Department of Social Services.
- 1-004 <u>Program Time Span</u>: Applications for energy assistance for heating and cooling payments are accepted from the program implementation date, as announced. Applications are taken and processed until one of the following occurs:
  - 1. It is apparent that the pending applications will exhaust the remaining funds. When this occurs, pending applications will be processed and benefits paid according to the earliest date of application, until the funds are totally exhausted; or
  - March 31 of each year for heating applications and August 31 of each year for cooling applications.

### 1-005 Client Rights: The client has the right to -

- Apply. Anyone who wishes to request and/or apply for assistance must be given the opportunity to do so. No one may be denied the right to apply for LIEAP;
- 2. Reasonably prompt action on his/her application for assistance (see 476 NAC 2-003);
- 3. Notice of approval or denial of his/her application (see 476 NAC 5-002.04);
- 4. Appeal to the NDSS Director for a hearing on any action or inaction with regard to an application, the amount of the assistance payment, or failure to act with reasonable promptness. The appeal must be filed in writing within 90 days of the action or inaction;

- Have his/her information treated confidentially. The use or disclosure of information concerning recipients of the energy assistance program must be limited to purposes directly connected to the administration of assistance programs as provided in 45 CFR 205.50;
- 6. Have his/her civil rights upheld. No person may be subjected to discrimination on the grounds of his/her race, color, national origin, sex, age, handicap, religion, or political belief:
- 7. Have the program requirements and benefits fully explained;
- 8. Be assisted in the application process by the person of his/her choice; and
- 9. Referral to other agencies.

1-006 Prudent Person Principle: When the statements of the applicant are incomplete, unclear, or inconsistent, or when other circumstances in the particular case indicate to a prudent person that further inquiry must be made, the worker shall obtain additional verification before eligibility is determined. The applicant has primary responsibility for providing verification of information relating to eligibility. Verification may be supplied in person, through the mail, or from another source (as an employer). If it would be extremely difficult or impossible for the applicant to furnish verification in a timely manner, the worker shall offer assistance.

### 1-007 Fair Hearing for Dissatisfied Households

1-007.01 Opportunity for Fair Hearing: Every applicant for energy assistance has the right to appeal for a hearing on any action or inaction of the local office and to have the Director make a decision on the claim (see 465 NAC 2-001.02).

1-007.02 Informal Conference: Clients who are dissatisfied with the determination on their applications may request an informal conference with the local office administrator or a designated representative before requesting a fair hearing. The local office administrator or designated representative shall give a written decision within ten days of the request and send copies of the decision to the claimant and to the Central Office.

1-008 Outreach Services: Nebraska Department of Social Services shall provide outreach services to potential clients. The greatest effort is given to serving persons who are -

- 1. Elderly;
- 2. Ill or bedridden;
- 3. Handicapped;
- 4. Children age five and younger; and
- 5. Migrant workers.

Application sites are established throughout the various communities in Nebraska in addition to the local offices. This assures accessibility to the greatest number of applicants and minimizes the travel required by the applicant. Outreach attempts to use familiar neighborhood surroundings to encourage the widest participation.

All types of media coverage must be used to ensure community awareness of the program. Public service announcement spots must be developed for television and radio coverage. Regular press releases are prepared and circulated to inform the public of any program changes, and of the program's availability.

- 1-008.01 Application Sites: The District Administrators shall contact the Community Action Agencies and Social Security Offices in regard to taking applications in their area.
- <u>1-008.02 Media Coverage</u>: The Central Office is responsible for statewide press releases and public service announcement spots. The local office is responsible for local press releases and public service announcement spots.
- 1-008.03 Additional Information: The Central Office shall -
  - Inform all public assistance clients by including information stuffers with their checks;

- 2. Furnish pamphlets and posters for use by the local offices; and
- 3. Send pamphlets and a letter explaining the program to the following agencies:
  - Department of Labor;
  - b. Department of Energy;
  - c. Department of Health;
  - d. Department on Aging;
  - e. Mental Retardation Offices;
  - f. Legal Aid Offices;
  - g. Commission for the Hearing Impaired;
  - h. Migrant Farmworkers;
  - i. Red Cross Offices; and
  - j. Green Thumb Agencies.

<u>1-008.04</u> <u>Local Office Outreach</u>: The local offices shall report to the Central Office regarding their outreach activities.

1-008.04A Application Sites: The local offices shall contact the following agencies located in their areas and ask that they provide information regarding the program and take applications:

- 1. Senior Centers/Sites;
- Veteran's Offices;
- 3. Indian Centers;
- 4. Tribal Centers;
- 5. League of Human Dignity Offices; and
- 6. Vocational Rehabilitation Offices.

1-008.04B Media Coverage: The local offices shall contact and keep the local media informed with press releases and/or public service announcements. (See 476 NAC 1-008)

### 1-008,04C Additional Information: The local office shall:

- Contact local organizations including clinics, hospitals, pharmacies, grocery stores, banks, utility companies, Social Security offices, churches, Community Action Agencies, Chambers of Commerce, Visiting Nursing Association, Legal Aid Offices, self-help groups, family planning centers, Big Brother-Big Sister organizations, day care centers, Head Start Centers, Boy Scouts and Girl Scouts organizations, Women, Infants and Children (WIC), unemployment offices, schools, and family counseling centers;
- 2. Provide in-home outreach when applicable for handicapped and other homebound clients:
- 3. Place pamphlets and posters in local organizations throughout the county;
- Give the phone number of the local social services office to utility companies so utility customers may call the local office regarding energy assistance; and
- 5. Provide transportation through Social Services and other local resources.

1-009 Definition of Terms: As used in this title unless the context indicates otherwise, the following definitions will apply.

Application Date - The date a properly signed application is received.

<u>Disabled</u> - At the time of application, having a physical or mental impairment which substantially limits one or more major life activities, having a record of such an impairment, or being regarded as having such an impairment.

<u>Economically Vulnerable Household</u> - A household which must pay some part of its energy cost increases from its own resources, either through increases in rent or utility bills.

Elderly - Age 60 or older (for heating assistance purposes).

<u>Energy Crisis Assistance</u> - Assistance required because of weather- related and supply shortage emergencies.

<u>Home Energy</u> - A source of heating or cooling in residential dwellings, including electricity, fuel oil, stove oil, gas, coal, wood, kerosene, propane, or other fuel.

<u>Household</u> - An individual or group of individuals living together as one economic unit for whom residential energy is customarily purchased in common or who make undesignated payments for energy in the form of rent.

<u>Multi-Family Arrangement</u> - A living situation with more than one family. The structure may be divided into separate units (e.g., an apartment or duplex) or may be a single structure with more than one family applying separately.

Non-Public Assistance (non-PA) Household - A household in which not all members are receiving categorical assistance.

<u>Public Assistance (PA) Household</u> - A household in which every member is receiving categorical assistance. This does not include medical assistance with excess income cases or food stamp households.

<u>Priority</u> - Giving certain households special treatment relating to ease of application or access to assistance, or timing of benefits.

<u>Single Family Arrangement</u>: A living situation where an individual or group of individuals are living. To qualify as a single family arrangement, a group of individuals must be living together as one economic unit, customarily purchase residential energy in common, and apply as a single household.

Young Children Household - A household with children age five and younger.

### 1-010 Incorrect Payments

1-010.01 Underpayments: All underpayments must be corrected.

1-010.02 Overpayments: The agency must take all reasonable steps necessary to promptly correct all client caused overpayments. The worker shall record in the case record all steps taken to recoup the overpayment.

The worker shall first send a demand letter, giving the client the choice of reimbursing the total overpayment at once or making monthly payments.

When the evidence clearly establishes that a client willfully withheld information which resulted in an overpayment, the IM worker shall refer the case to the Special Investigation Unit, Central Office; or in the Omaha Office, to the Omaha Special Investigation Unit. Once a case has been referred to the Special Investigation Unit, the worker shall take no action with regard to the prosecution of the suspected fraud except in accordance with instructions or approval by the Special Investigation Unit. However, the worker must complete normal case actions.

If an overpayment is not recouped by the Special Investigation Unit, the local office shall keep a listing of cases with overpayments. The overpayment must be deducted from any future LIEAP benefits.

1-010.02A Agency-Caused Overpayments: Agency-caused overpayments are not recouped. The worker shall note in the case record that an overpayment occurred but was waived because it was agency caused.

If an overpayment occurs as the result of both an agency and client error, the overpayment must be recouped. For example, if the worker guarantees payment to the provider but neglects to put the FID on the payment line so the payment goes to the client who keeps the money, the worker shall recoup the overpayment.

1-010.03 Monitoring Payments: The supervisor shall monitor the accuracy of determinations and report common errors to Public Assistance and Food Programs, Central Office.

1-011 Case Records: The following forms are used in LIEAP. Instructions for and examples of these forms are in the Public Assistance Forms Manual.

Form		
Number	Form Title	PAF Reference
ASD-17	Question Referral Form	1-2
ASD-63	Referral for Investigation	1-8
DA-100	Application for Assistance	4-5
DA-100A	Supplement to the Application for Assistance	4-6
FA-29	Warrant Information Request	6-2

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Form <u>Number</u>	Form Title	PAF Reference
FA-62	Maintenance Assistance Cancellation/Refund	
	Transmittal	6-3
IM-7	Income Computation Worksheet	9-11
IM-8	Notice of Finding	9-12
IM-12	NLIEAP Refunds/Cancellations	9-16
IM-29	Nebraska Low-Income Energy Assistance Program	
1141 20	Application	9-34
IM-29B	Cooling Assistance Request	9-35
IM-235	Nebraska LIEAP Provider Certification	9-40
IM-55	Medical Request for Cooling	9-43

Case records must be retained for three years from the date of application and are subject to state and federal audit.

### CHAPTER 2-000 Application

- 2-001 Completion of Application Form: All households shall have an opportunity to complete an application, using Form IM-29, "Nebraska Low Income Energy Assistance Program Application," or Form DA-100, "Application for Assistance." The local office staff shall offer assistance in completing the application form or obtaining documentation if applicants need help.
- 2-002 Office of Responsibility: The local office serving the county where the applicant is residing is responsible for taking the application and determining eligibility.
- <u>2-003 Approval or Denial of Application</u>: The local social services office shall make a determination of eligibility within 45 days of receipt of the application, unless the delay is caused by the household's lack of cooperation in providing necessary and reasonable evidence.
- <u>2-004 Referral for Weatherization</u>: Households who have not received LIEAP assistance are still eligible to receive weatherization if their income does not exceed 130 percent of the poverty guideline. The worker shall refer every eligible household to the local community action agency for weatherization. The worker completes Form ASD-19, "Client Referral," and gives it to the client.

### **CHAPTER 3-000 ELIGIBILITY FACTORS**

3-001 Qualifying for Energy Assistance Payments: To qualify for energy assistance payments a household must -

- 1. Be economically vulnerable (see 476 NAC 3-001.01);
- 2. Have resources within program limits (see 476 NAC 3-001.02);
- 3. Have income that does not exceed the income guidelines according to household size (see 476 NAC 3-001.03B);
- 4. Meet the requirements of the Immigration Reform and Control Act of 1986 (see 476 NAC 3-001.04); and
- 5. Meet the requirements of alien eligibility (see 476 NAC 3-001.05).

There will be a one-time determination for eligibility and payment amount in each heating season program year. Once a benefit has been determined, adjustments in the payment amount for changes in income, etc. will <u>not</u> be made. Any further payments made must be considered under the crisis assistance criteria (see 476 NAC 5-007).

If a household is denied energy assistance and applies at a later date, a new application must be taken and determination made based on current information.

Only one application per household may be approved.

3-001.01 Economic Vulnerability: The local worker shall determine eligibility for energy assistance with regard to economic vulnerability.

<u>3-001.01A Households Considered Economically Vulnerable</u>: The following households are considered economically vulnerable:

- 1. Homeowners;
- 2. Renters whose utilities are included in rent;
- 3. Renters who pay their own utilities; and
- 4. Public housing tenants who are responsible for paying a surcharge for their utilities or are responsible for paying their own heating bills during the heating season or their own cooling bills during the cooling season.

<u>3-001.01B Households Not Considered Economically Vulnerable</u>: Tenants who are protected from increases in energy costs are not eligible for energy assistance. The following households are not considered economically vulnerable:

- Individuals who reside in adult boarding facilities, intermediate care facilities, residential care facilities or skilled nursing facilities and who do not pay a vendor directly for energy costs;
- 2. Individuals residing in room only or room and board situations;

3. Individuals who reside in public subsidized housing, unless they are responsible for their utility costs.

3-001.02 Resource Maximums: The maximum resource limit for any size household is \$5,000.

<u>3-001.02A Public Assistance (PA) Households</u>: Reverification of resources for PA and food stamp households is not necessary since resources have already been verified for these programs and are within the maximum limits.

<u>3-001.02B Non-Public Assistance (Non-PA) Households</u>: The applicant's declaration of resources is accepted. Verification is not necessary unless the statements of the applicant are incomplete, unclear, inconsistent, or unless other circumstances in the particular case indicate to a prudent person that further inquiry should be made.

### 3-001.02C Assets Counted as Resources

<u>3-001.02C1</u> <u>Definition of Available Resources</u>: For the determination of eligibility, available resources include cash or other liquid assets or any type of real or personal property or interest in property that the client owns and may convert into cash to be used for support and maintenance.

3-001.02C2 Unavailability of Resource: Regardless of the terms of ownership, if it can be documented in the case record that the resource is unavailable to the client, the value of that resource is not used in determining eligibility. In evaluating the availability of benefit funds, such as funds raised by a benefit dance or auction, the worker shall determine the purpose of the funds and if the client has access to them.

3-001.02C3 Resources Included: The following assets are counted as resources:

- Cash;
- 2. Checking accounts;
- 3. Savings accounts;
- 4. Certificates of deposit or time certificates;
- 5. Stocks and bonds;
- 6. Credit Union accounts;
- 7. Contents of safe deposit boxes; and
- 8. Land contracts.

<u>3-001.02C3a Valuation of Resources</u>: The equity value of non-exempt resources is used in determining eligibility.

<u>3-001.02C3b</u> Treatment of Equity as a Resource: If it belongs to a member of the household and is available, the equity value of the following resources is counted:

- 1. Boats, utility trailers, recreational vehicles, etc.;
- 2. Airplanes; and
- 3. All motor vehicles other than the primary vehicle.

3-001.02C3c Land Contracts: A land contract, or real estate contract of sale, is considered a resource to the seller of the property if the contract can be sold. In determining the value of the contract, the worker and/or the client determines the salability of the contract and the resulting value. To determine the salability of the contract, the worker and/or client shall contact at least two financial authorities, such as bankers, to determine if the contract is salable. Salability of the contract is directly affected by the terms of the contract, particularly the rate of interest under which the contract was drawn up. If the contract is determined to be salable, the net value of the contract becomes the value at which it could be sold - usually at a substantial discount of the actual value in order to yield a reasonable profit to the investor - minus encumbrances, etc., against the property.

If it is determined and documented that the contract is not salable, the contract is not considered an available resource to the client.

Any income received from a land contract is considered unearned income to the client.

<u>3-001.02C4 Resources Excluded</u>: Disregarded income is also disregarded as a resource unless there is regulation stating otherwise. In addition, the following assets are not counted as resources:

- 1. One motor vehicle (vehicle with the greatest equity);
- 2. Burial lots, trusts, and contracts;
- 3. Savings up to \$3,000 identified for burial expenses (for individuals age 60 or older who do not have an irrevocable burial trust);
- 4. Life estates in real property;
- 5. Trust or guardianship funds;
- 6. Tax credits:
- The home and surrounding property which is not separated from the home by intervening property owned by others. The worker shall note that -
  - Public rights of way, such as roads which run through the surrounding property and separate it from the home, do not affect the exemption of the property.
  - b. The home and surrounding property remain exempt when temporarily unoccupied for reasons of employment, training, illness, or not habitable due to disaster, if the household intends to return.
  - c. Households that currently do not own a home, but own a lot on which they intend to build or are building a permanent home, are entitled to receive an exclusion for the value of the lot and, if it is partially completed, for the home;

- Household goods, such as furniture;
- Personal effects, including all clothing and jewelry;
- The cash value of life insurance policies and pension funds, except for Keogh and IRA plans which involve no contractual relationship with individuals who are not household members;

Note: When counting IRA or Keogh plans, include the total cash value of the account or plan minus the amount of the penalty (if any) that would be assessed for the early withdrawal of the entire amount in the account or plan.

- 11. Property which annually produces income consistent with its fair market value, even if it is only used on a seasonal basis;
- 12. Property deemed essential to the employment or self-employment of a household member, or undocumented alien or disqualified person whose resources are being counted as part of the household's resources, such as farm land, rental homes, and work-related equipment (e.g., the tools of a tradesman or the machinery of a farmer);

<u>Exception</u>: The worker shall count a rental home which is used by the household for vacation purposes at some time during the year as a resource unless excluded because it produces income consistent with its fair market value.

- Installment contracts for the sale of land or buildings if the contract or agreement is producing income consistent with the fair market value of the land or buildings;
- 14. The value of property sold under an installment contract or held as security in exchange for a purchase price consistent with the fair market value of that property;
- 15. Any government payments such as, but not limited to, Individual and Family Grant (IFG) payments and Small Business Administration (SBA) loans when used for the restoration of a home damaged in a disaster. The household is subject to a legal sanction if the funds are not used as intended;
- 16. A business bank account provided the account is clearly separated from the household's personal bank account;
- Land that can be sold only with the approval of the Bureau of Indian Affairs or Indian lands held jointly with the tribe;
- 18. Stocks, inventories, and supplies required by a self-employed individual to produce his/her income; and
- 19. An Individual Development Account (an account set up for postsecondary education, purchase of a client's first home, or establishment of a business).

  {Effective 8/2/2000}

3-001.02D Determination of Ownership of Resources: A resource which appears on record in the name of a client must be considered belonging to the client.

<u>3-001.02D1</u> <u>Jointly Owned Resources</u>: As a general rule, the words <u>and/or</u> or <u>or</u> appearing on a title or other legal contract denote joint tenancy. This means that either owner(s) could sign and turn the resource to cash without the other; therefore, the total resource is considered available to either owner(s).

The term <u>and</u> generally refers to "tenancy in common." This means that each owner holds an undivided interest in the resource without rights of survivorship to the other owner(s). Only the proportionate share based on the number of owners of the resource is available to each owner.

If the worker substantiates that the client is not the true owner of a resource, it is permissable to allow the client to remove his/her name from the title of ownership in order to reflect true ownership.

### 3-001.03 Income Guidelines for Eligibility

3-001.03A Public Assistance Households: It is not necessary to verify the income of a public assistance household.

<u>3-001.03B Non-Public Assistance Households</u>: The total annual income of non-public assistance households qualifying for energy assistance payments must not exceed the income guidelines according to size of the household. The income limits are based on the federal poverty guidelines (see 476-000-202), with a minimum of 110 percent of FPL.

To determine who is included in the household, see 476 NAC 5-001.01.

3-001.04 Legalization of Alien: The Immigration Reform and Control Act of 1986 (P.L. 99-603) allows certain aliens to apply for legal residence. Individuals who were able to prove that they entered the United States before January 1, 1982, and had resided continuously in the country since that date were allowed to apply for legal resident status. Those aliens who were granted either temporary or permanent resident status are not eligible for Energy Assistance if they were granted lawful status under Section 245A or 210A. These individuals would have been issued either -

- 1. I-688 (Temporary Resident Card) for lawful temporary residents; or
- 2. I-551 (Resident Alien Card or "Green Card") for lawful permanent residents.

For five years from the date of status adjustment to temporary resident, these individuals are ineligible for Energy Assistance.

<u>Exception</u>: If the alien is receiving AABD or has been given status as a Special Agricultural Worker, s/he does meet citizenship requirements for Energy Assistance.

3-001.04A Mixed Household: If the household consists of eligible and non-eligible aliens, the worker shall -

- 1. Take the income for the entire household;
- 2. Divide by the number of household members; and
- 3. Multiply this figure by the number of eligible household members.

The resulting figure is the income used to determine if the household qualifies for Energy Assistance.

#### 3-001.05 Eligibility of Aliens:

3-001.05A Ineligible Aliens: The following aliens are ineligible:

- Undocumented individuals:
- Individuals who would otherwise be considered Permanently Residing Under Color of Law; and
- 3. Temporary residents, such as individuals entering under student visas, etc.

3-001.05B Aliens Entering After August 22, 1996: The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (P.L. 104-193) prohibits aliens who entered the U.S. on or after August 22, 1996, from receiving Energy Assistance unless the alien is -

- A refugee admitted to the U.S. under section 207 of the Immigration and Nationality Act (INA);
- An asylee under section 208 of INA;
- 3. An alien whose deportation is withheld under section 243(h) of INA;

 Admitted to the U.S. for permanent residence under INA and has worked 40 qualified quarters;

Note: A qualifying quarter is a calendar quarter that qualifies for coverage under Title II of the Social Security Act (eligible for withholding of Social Security). The qualified quarter may have been worked by the alien, by the parent when the alien was under age 18 or by a spouse of the alien during their marriage. After December 31, 1996, no qualifying quarters can be credited to the alien if the individual, parent, or spouse of the alien in the previously listed circumstances received any federal means-tested public benefit during the quarter.

- 5. A refugee from Cuba or Haiti who was admitted under Section 501(e)(2) of the Refugee Education Assistance Act of 1980;
- 6. A veteran who is on active duty or has been honorably discharged and his/her spouse and unmarried dependent child(ren);
- A refugee who entered the U.S. before April 1, 1980, and was granted conditional entry; and
- 8. An alien who is paroled into the U.S. under Section 212(d)(5) of INA for a period of at least one year.

All other aliens are prohibited from receiving assistance for five years from their arrival.

<u>3-001.05B1</u> <u>Deeming After Five Year Prohibition</u>: After five years an alien may receive assistance if s/he meets program eligibility requirements. If the alien has a sponsor, all income of the sponsor is counted in determining financial eligibility for the alien (with no allowance for the needs of the sponsor and his/her family).

The sponsor's income is deemed until the alien becomes a citizen or has worked for 40 qualifying quarters.

3-001.06 Disqualification for Misrepresenting Residence: Any person convicted in federal or state court of having fraudulently misrepresented his/her residence in order to obtain energy assistance in two or more states is ineligible for energy assistance for ten years from the date of conviction. Only the individual convicted of the misrepresentation is ineligible; other members of the family or household may receive benefits.

3-001.07 Ineligibility of Fleeing Felon: An individual is ineligible for energy assistance during any period in which the individual is -

- Fleeing to avoid prosecution or custody or confinement after conviction for a crime or attempt to commit a crime that is a felony under the law of the place from which the individual is fleeing; or
- 2. Violating a condition of federal or state probation or parole.

### **CHAPTER 4-000 INCOME TREATMENT**

<u>4-001 Income Considered</u>: In determining eligibility, any cash benefit received or available to the person is considered income, including money received from wages, businesses, property rentals, pensions, benefits, and contributions. Income does not include cash paid from one family to another toward a combined shelter obligation. Income considered must be received and actually available for use by the unit or individual.

<u>4-001.01 Earned Income</u>: Earned income is money received from wages, tips, salary, commissions, profits from activities in which an individual is engaged as a self-employed person or as an employee, or items of need received at no cost in lieu of wages.

Earned income also includes earnings over a period of time for which settlement is made at one given time, as in the instance of farm crops or poultry, etc. These earnings are prorated for the same number of ensuing months as was included in the earning period.

Picket pay and strike pay are considered earned income. Work study for a graduate student or a student working for a second degree is also considered earned income.

4-001.01A Self-Employment Income: A self-employed person is defined as one who is a sole proprietor, an independent contractor, a member of a partnership, or otherwise in business for him/herself (this includes farm income). Persons in self-employed households are allowed operating expenses as disregards.

4-001.01A1 Operating Expenses: Operating expenses related to, and necessary for, the production of goods or services are deducted from gross income. Operating expenses include -

- 1. Cost of goods sold;
- 2. Advertising;
- 3. Bad debts from sales or services;
- 4. Bank service charges;
- 5. Car and truck expenses;
- 6. Commission;
- 7. Employee benefit programs;
- 8. Freight/shipping costs;
- 9. Insurance;
- 10. Interest on business indebtedness;
- 11. Laundry and cleaning;
- 12. Legal and professional services;
- 13. Office supplies and postage;
- 14. Rent on business property;
- 15. Repairs and maintenance;
- 16. Supplies;
- 17. Utilities and telephone; and
- 18. Wages.

# <u>4-001.01A2</u> Operating Expenses - Farm Income: The following expenses related to farm income are considered operating expenses:

- Cost of goods sold;
- Cost of labor;
- 3. Repairs and maintenance;
- 4. Interest;
- 5. Rent of farm, pasture;
- 6. Feed purchased;
- 7. Seeds, plants purchased;
- 8. Fertilizers, lime, and chemicals;
- Cost of machines leased;
- 10. Supplies purchased;
- 11. Breeding fees;
- 12. Veterinary fees, medicine;
- 13. Gasoline, fuel, or oil;
- 14. Storage, warehousing;
- 15. Insurance;
- 16. Utilities;
- 17. Freight, trucking;
- 18. Conservation expenses;
- 19. Land clearing expenses;
- 20. Employee benefit programs;
- 21. Real estate and personal property taxes on farm business assets; and
- 22. Social Security taxes paid by a farmer to match what was required to be withheld from his/her employee's wages.

# <u>4-001,01A3 Operating Expenses Not Allowed</u>: The following expenses are <u>not</u> allowed as operating expenses:

- Amortization payments on the principal of loans;
- 2. Depreciation;
- 3. Dues and publications;
- 4. Pension and profit-sharing plans and retirement funds for the employer;
- 5. Personal business expenses, such as union dues, training courses, etc.
- 6. Personal transportation;
- 7. Purchase of capital equipment;
- 8. Business-related entertainment expenses;
- 9. Federal income taxes;
- 10. Estate and gift taxes;

- 11. Taxes assessed to pay for improvements such as paving and sewers;
- 12. Taxes on home or personal property;
- 13. Other taxes not related to a farm or business; and
- 14. Depletion.

<u>4-001,01B Income From Boarder</u>: Income received from a boarder is considered earned income for the household. The boarder is not counted in the household size.

4-001.01C Offset of Earnings: If a household has a combination of farm and regular earned income, the regular earnings may be offset with a loss from the self-employment or farm operation. See PAF 13-1 for completion of the Self-Employment and Farm Income Worksheet.

<u>4-001.02</u> <u>Unearned Income</u>: Unearned income is any cash benefit that is not the direct result of labor or services performed by the individual as an employee or a self-employed person. Unearned income includes, but is not limited to -

- 1. Retirement, Survivors, and Disability Insurance (RSDI);
- 2. Suplemental Security Income (SSI);
- 3. Railroad Retirement.
- 4. Public Assistance:
- Veteran's or military service benefits;
- 6. Unemployment compensation or disability insurance benefits;
- 7. Disability benefits paid by the employer (this does not include sick leave);
- 8. Worker's compensation;
- 9. Child/spousal support;
- 10. Voluntary contributions;
- 11. Gifts;
- 12. Lease income;
- 13. Annuities;
- 14. Pensions, or returns from investments or securities in which the individual is not actively engaged;
- 15. Civil service benefits;
- 16. Training stipends;
- Income from a life estate in real property (determine the total cost of operation and deduct from gross income);
- 18. Income from securities and investments;

- 19. Any portion of a grant, scholarship, or graduate assistantship not used for items such as tuition, books, fees, equipment, special clothing needs, transportation to and from school, child care services necessary for school attendance, etc. Transportation costs are allowed at 24 cents per mile if the client uses private transportation; and
- Income in excess of \$10 per month per individual from estates and trusts, dividends, interest, and royalties.

<u>4-001.03</u> Income Considered Exempt: Certain income items are excluded from household income for any household applying for benefits under the Low Income Energy Assistance Program. <u>All</u> other income not described in 476 NAC 4-001.03 ff. is considered in establishing total gross income for the non-public assistance household.

4-001.03A Cash Over Which the Household Has No Control: The following cash payments are excluded from household income:

- 1. Reimbursement for expenses incurred in connection with employment. This exclusion refers only to reimbursement, such as mileage for job-related travel expenses, etc., and is not to be interpreted to allow for expenses of producing income as income exclusions; and
- 2. Reimbursements for medical expenses, such as Medicare.

4-001.03B Supplemental Medical Insurance Premium (SMI Premium): The SMI premium is an allowable income exclusion for those medicare recipients who have the payment deducted from their monthly benefit checks.

4-001.03C Unpredictable Income: Unpredictable income received by a client is disregarded. Income is considered "unpredictable" when its receipt does not conform to any pattern or when it is on an incidental basis. As a result, its continuity cannot be predicted and therefore cannot be

4-001.03D Garnishment of Wages and Overpayments for Social Security and/or Supplemental Security Income (SSI): The amount of legally garnished wages withheld from the income of any household member will be excluded.

Overpayments which have occurred for Social Security or SSI recipients which have been, or are currently being, deducted from the recipient's eligible benefit amount are excluded. Only the income actually being received by the recipient is included as income.

4-001.03E Bankruptcy: If bankruptcy papers have been filed with the court, the household has no income or resources as it is all controlled by the court from that time on.

#### 4-001.03G Excluded Income or Benefits: The following income is exempt:

- 1. Value of food coupons under the Food Stamp Act;
- 2. Value of federally donated foods;
- 3. Bona fide loans from any source;
- 4. Payment from JTPA for classroom training;
- 5. Earnings received from the employer or compensation in lieu of wages under a JTPA program;
- JTPA program allowance paid to the client or vendor payments made to the provider for supportive services, such as transportation, meals, special tools, and clothing. This includes temporary Welfare to Work payments made by JTPA;
- 7. Any benefit under Title VII, Nutrition Program for the Elderly, of the Older American Act of 1965, as amended;
- 8. Payments distributed pursuant to any judgment of the Indian Claims Commission of the Court of Claims in favor of any Indian Tribe;

- Value of supplemental food assistance received under the Child Nutrition Act of 1966 and the National School Lunch Act;
- 10. Payments received from the Nebraska Low Income Energy Assistance Program;
- 11. Any payment received under the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970;
- 12. HUD rental and/or utility subsides under Section 8 of the Housing Act (lump sum or monthly payments);
- 13. Any student financial assistance;
- 14. Payments to AmeriCorps volunteers
- 15. Earnings of a child 18 years of age and younger and in school;
- 16. Income received from another client for board and room or foster care payments;
- 17. Payments to a client participating in training or school attendance subsidized by the Division of Vocational Rehabilitation;
- Payments for services or reimbursement of expenses to volunteers serving as foster grandparents, senior health aides, or senior companions, Service Corps of Retired Executives (SCORE), Active Corps of Executives (ACE) and any other programs under Title II and III (P.L. 93-113);
- 19. Federal and state income tax refunds;
- 20. Indian Land Lease:
- 21. Indian judgment funds distributed as per capita payments to members of Indian tribes or held in trust by the Secretary of the Interior, interest and investment income accrued on Indian judgment funds while held in trust, and purchases made with the funds;
- 22. \$10 or less per month per individual for each income type from interest and dividends (may be prorated on a monthly basis) and declared cash winnings, small insignificant children's cash allowances and small irregular earnings not computable or predictable;
- 23. Payments received from University in Action;
- 24. Benefits received under Title V of the Older American's Act, including -
  - a. Green Thumb;
  - b. Forest Service;
  - Senior Community Service Employment Program; and
  - National Retired Teachers Association/American Association of Retired Persons;
- 25. Any disaster payments;
- 26. Home produce from a garden, livestock, and poultry used by the household for its own consumption;
- 27. Income from a terminated source;
- 28. Court-ordered child/spousal/medical support paid by a household member;
- 29. Agent Orange settlement payments;
- Health insurance premium paid by any household member for any household member;
- 31. The value of any child care assistance provided by the Department;
- 32. Payments made under the Radiation Exposure Compensation Act; relied upon for any future period.

- Living allowance issued to Job Corps recipients or the readjustment allowance that is issued when Job Corps participants leave the program;
- 34. In-kind income received by Job Corps participants for food, shelter, etc.,
- 35. Benefits under Public Law 104-204 for children of Vietnam veterans who were born with spina bifida;
- Payments made from any fund established as a result of the case of Susan Walker v. Bayer Corporation, et. al. to hemophilia patients who are infected with human immunodeficiency virus;
- 37. Income from the sale of blood or plasma;
- 38. Christmas bonus/work related bonus; and
- 39. Payments to individuals due to their status as victims of Nazi persecution. {Effective 8/2/2000}

4-001.04 Income Eligibility Test: The total countable income, earned and unearned, of all members of the non-public assistance household may not exceed the income guidelines according to household size as indicated in 476 NAC 3-001.03B. The following disregards are allowed in the determination of the eligibility test.

4-001.04A Income Exclusions: All income that is listed as excluded income in 476 NAC 4-001.03 is disregarded.

If verification of the amount paid for a health insurance premium is not readily available, e.g., on the paycheck stub or already verified for another assistance program, the client's statement of the amount of the premium is sufficient.

<u>4-001.04B Self-Employment Disregards</u>: Operating expenses are deducted from gross earnings to determine net income. Net income only is used for determining income eligibility for self-employed individuals.

4-001.05 Income Computation Procedures: All countable earned and unearned income for a household must be converted to yearly income. The following procedures are used to determine countable yearly income:

- If the household has regular monthly income, only one month's income needs to be verified; the worker shall multiply this figure by 12 to determine yearly income;
- 2. If the household has irregular income, three month's income must be verified; the worker shall multiply this figure by four to arrive at yearly income. Irregular income is income, earned or unearned, which varies in amount from month to month or which is received at irregular intervals. This may be due to irregular employment, but even when an individual works regularly, the income may be irregular because of factors such as seasonal increases or decreases in employment and earnings, e.g., day labor, sales work on a commission basis, child care, etc. Small, irregular earnings which are not computable or predictable are not considered.

- 3. If the household has zero income at the time of application and that situation will continue, the worker may determine the household eligible based on zero income.
- 4. If the household is without income due to a recent layoff or has zero income (does not include seasonal workers) and expects unemployment compensation within the next 60 days, the worker shall project the Total Benefit Amount from the IUC2 screen.
- If the household is without income (does not include seasonal workers) but anticipates a job starting during the month of application, the worker shall project the expected earnings.

4-001.05A Eligibility Determination: The worker shall compare the yearly income, after allowable deductions, to the income guidelines chart (see 476 NAC 3-001.03) to determine eligibility for energy assistance.

<u>4-001.05B Payment Amount Determination</u>: After eligibility has been determined, 20 percent of the gross countable earned income is disregarded before determining the payment amount. This is not applicable to self-employment income.

4-001.06 Significant Change: When there has been a significant change in income, the worker may verify and use the last <u>full 12-month period</u> preceding the date of application, if it is to the client's advantage. The following are examples of significant changes in income:

- 1. A job change which affects amount of income;
- 2. Commencement of employment;
- 3. Termination of employment;
- 4. Promotion;
- 5. A change in the number of hours worked; or
- Any change in unearned income.

<u>4-001.07 Verification of Income</u>: The worker shall verify and document all earned and unearned income in the case record. Eligibility may not be established until all income is verified. Information necessary to verify income includes the -

- 1. Source of the income;
- 2. Gross amount of payment;

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- 3. The number of check or pay slip (or other identifying information);
- 4. Date paid:
- 5. Period covered by the payment; and
- 6. Period covered by the average monthly income.

For seasonal workers, strikers, migrant workers, and self-employed workers, the worker shall use the income tax record for the verification period to determine eligibility.

If income has already been verified for another assistance program such as ADC, AABD, Social Services, or Food Stamps, reverification of the same income is not necessary.

### **CHAPTER 5-000 PAYMENTS**

<u>5-001 Payment Factors</u>: Payment to eligible households for heating costs is established by four factors:

- 1. Fuel type;
- 2. Countable income of household;
- 3. Household size; and
- 4. Living arrangement.

If the household is receiving or has applied for and will be determined eligible for public assistance and all individuals in the household are in a single public assistance unit, the household is automatically income eligible for the maximum benefit. If not all members of the household are in the public assistance unit or the household consists of more than one unit, the household's income eligibility must be determined.

If the household received assistance from another state the amount received from the other state is deducted from the eligibility amount; the household receives the difference.

Payment may not exceed the amount determined from the payment chart unless the household is eligible for crisis assistance (see 476 NAC 5-006 ff.).

<u>5-001.01 Living Arrangement</u>: A single family living arrangement is eligible for a full benefit. This may be an individual or a family who occupies a single dwelling. A group of individuals (related or unrelated) who live together are considered a single family living arrangement if they -

1. Live together as one economic unit;

- 2. Customarily purchase residential energy in common; and
- 3. Apply for energy assistance as a single household.

A multi-family living arrangement is eligible for a half benefit. This includes individuals residing in apartments, duplexes, triplexes, etc. A single dwelling can only be considered a multi-family dwelling if there is more than one utility (of same type) meter; or, if there is only one utility meter, the dwelling is divided into entirely separate apartments. For example, basement and main floor are divided into separate apartments with separate entrances. Otherwise, the clients must apply for energy assistance as a single unit, which would be considered a single-family dwelling.

Note: If the client has a personal care aide, the aide is not considered part of the household.

5-002 Method of Payment: Payment is made to the eligible household unless -

- 1. The local office determines that payment to the provider is in the best interest of the household:
- 2. The household requests that pay ment be made to the provider; or
- 3. The client has not established a payment history or has only a brief payment history with the current provider.

Payment must go to the provider if crisis assistance was previously received by a household.

<u>Exception</u>: Even if s/he has previously received crisis assistance, payment is made to the client if s/he is renting and the utilities are included in the rent.

<u>5-002.01 Payment to Household For Propane, Fuel Oil, or Kerosene</u>: When payment is made for propane, fuel oil, or kerosene, the amount is paid by computer as follows:

- 1. When the payment amount is \$500 or less, payment is made in one lump sum; and
- 2. When the payment amount is more than \$500, the payments are divided equally over a two-month period (the current month and the following month).

<u>5-002.02</u> Payment to Household for Electricity or Natural Gas: When payment is made for electricity or natural gas, the amount is paid by computer as follows:

- 1. When the payment amount is \$150 or less, payment is made in one lump sum; and
- 2. When the payment amount is more than \$150, the following percentages are applied to the payment amount to determine the amount of the monthly payment:

November 12 1/2 percent
December 25 percent
January 25 percent
February 25 percent
March 12 1/2 percent

5-002.03 Payment to the Provider: Payments are made to the provider when -

- The local office determines that the eligible household has a history of unpaid fuel bills:
- 2. Crisis assistance payment was received the previous year;
- 3. The household requests pay ment to the provider; or
- 4. The client has not established a payment history or has only a brief payment history with the current provider.

There must be a provider agreement. The worker shall check the provider listing for the provider number. Payment to the provider is made as a one-time advance payment which remains as a credit until it is used.

5-002.03A Payment History: The worker can determine a history of unpaid fuel bills -

- 1. By using local office records such as General Assistance (GA) or energy assistance records from a past year; and
- 2. From the indication on the current heating bil I of a large past due amount.

#### 5-002.04 Notice to Client

<u>5-002.04A Approval Notice</u>: Approval notice is printed by computer on the stub of the check. This includes notification of the payment schedule. If payment is made to the provider, a computer-generated notice is sent to the client.

<u>5-002.04B Denial Notice</u>: A computer-generated denial notice is sent from the Central Office when an ineligible case is entered on the system, unless the reason listed is "other." The worker shall send Form IM-8 to cases with reason "other." The worker shall also send form IM-8 on crisis assistance denials.

#### 5-003 Lost or Stolen Checks, Refunds, and Cancellations

<u>5-003.01 Lost or Stolen Checks</u>: When a client reports that a check has been lost, stolen, destroyed, or not received the worker shall follow these procedures:

- 1. The local office shall determine the check date, warrant number and amount from the consolidated computer listing (HEA 210-2); complete Form FA-29, "Warrant Information Request;" and send the white and yellow copies of Form FA-29 to the Central Office, Division of Finance and Accounting.
- 2. If the check has not been cashed, a stop payment is placed on the warrant. The recipient must be advised to notify the local office immediately if the check is found after the "stop payment" notice is issued because the check will not be accepted for payment by the State Treasurer unless the "stop payment" is removed. When Form FA-29 has been submitted to the Central Office and the check is found before the duplicate check is mailed, a telephone call must be made to the Division of Finance and Accounting so that the duplicate check can be stopped and the "stop payment" can be removed for the original check.
- 3. If the check has been cashed, the Division of Finance and Accounting shall send the local office a photocopy of the check for further action. After receiving a photocopy of the endorsed check, the worker shall determine if a forgery was committed. If the worker is reasonably sure that a forgery has been committed, the worker shall notify the Division of Finance and Accounting so that a duplicate warrant can be issued.
- 4. When the duplicate warrant is issued to replace a forged warrant, it is sent to the local office to be forwarded to the client.

The total time required to issue a duplicate check is about 30 days after the request is sent to the State Treasurer's Office.

5-003.02 Refunds: A utility provider may send a refund to the Central Office when the -

- 1. Client has moved and left no forwarding address;
- 2. Client has discontinued service with the provider;
- 3. Utility provider has paid in error;
- 4. Client has an unused balance; or
- Client has died.

When the Central Office receives a refund check, a copy of Form IM-12, "NLIEAP Refunds/Cancellations," is sent to the local office to report that a refund has been received. If the current address of the client is available in the local office, the local worker shall notify Client Payments and Claims Processing, Central Office, so that the refund can be sent to the client.

5-003.02A Refund Not Returned to Client: A refund must not be returned to the client if -

- 1. The current address is out-of-state;
- 2. The refund is from a previous program year;
- 3. Crisis assistance has been paid for the household; or
- 4. The client has died.

5-003.03 Cancellations: It may be necessary to cancel a client's energy check when the client has -

- 1. Moved and left no forwarding address;
- 2. Died; or
- 3. Moved out-of-state.

When the post office returns a client's check to the Central Office, a memo is sent to the local office for follow-up procedures. The local office has ten days in which to notify Client Payments and Claims Processing in the Central Office of what action needs to be taken with the check.

Address changes must also be entered on the energy system. All addresses should be kept current.

<u>5-004 Computing Heating Payment Amounts</u>: To compute the heating payment, see the Heating Payment Chart (476-000-200).

Payment amounts according to the charts may be adjusted uniformly to allow for increased or decreased payments if projected funding or number of participants changes significantly.

<u>5-005</u> Treatment of Energy Assistance Benefits: Benefits received from the Low Income Energy Assistance Program are not counted as income or resources in determining initial or continuing eligibility for other categorical assistance programs.

<u>5-006 Energy Crisis Assistance</u>: Crisis assistance is available continuously year round and/or as long as funds are available. A supervisor may authorize crisis payments not to exceed \$500. The amount must be no more than is necessary to correct the crisis situation. See 476 NAC 5-006.03 for "Special Crisis" authorization.

The situation demanding crisis assistance must constitute a threat to client health and may result from the following types of emergencies:

- 1. Blizzard:
- 2. Extreme cold weather;
- 3. Power outage;
- 4. Fuel shortage;
- 5. Natural disaster; or
- 6. Outstanding fuel bill.

See 476 NAC 5-006.04 for timelines for processing crisis application.

5-006.01 Eligibility for Crisis Assistance: The household must meet the eligibility guidelines as outlined in 476 NAC 3-001 ff.

If mismanagement of funds has caused the crisis, the worker shall make a referral to prevent a recurrence of the crisis. For example, if young children are involved, a referral to the child protective services unit may be necessary. If the client has income to cover his/her bills but is unable to manage them, the worker shall consider a referral to the Community Action Agency for budget counseling. If ADC and/or AABD grants are involved, the worker shall consider assignment of a protective payee.

An individual who is not cooperating with program requirements for another program is not automatically eligible for crisis energy assistance. The worker should evaluate the noncooperation circum stances to determine if crisis assistance is appropriate.

<u>5-006.02</u> Payments Authorized: The Department must make crisis assistance payments directly to the provider; payments may be authorized to cover outstanding fuel bills, deposits, reconnect fees, or other related charges. In order to pay outstanding fuel bills, deposits, and reconnect fees from crisis funds, the worker must consider the following factors:

- If records indicate the household has had a consistent payment history, but now has an emergency, a payment may be authorized. Consistent payment history is defined as
  - a. Full or partial payment in each of the six preceding months; or
  - b. Occasional payment made toward the total outstanding bill for the previous six months which defrays at least 75 percent of the bill; or
- 2. If records indicate an inconsistent payment history for a client who has an emergency, the Department may pay the remainder of the amount owed after the client has been informed of his/her responsibility to pay a specific portion of the bill and provides a receipt for payment of his/her portion. In extenuating circumstances, full payment may be authorized. The local office shall document the extenuating circumstances in the case record.

Crisis payments should never be authorized in an amount greater than what is necessary to alleviate the crisis. If circumstances dictate that the crisis payment should be sent directly to the household, the Central Office should be contacted before issuance of the payment.

<u>5-006.03</u> "Special Crisis" Authorization: A request for "special crisis" assistance above the \$500 maximum may be made when -

- 1. The household situation is not covered under crisis assistance;
- 2. Emergency furnace or air conditioner repair and/or replacement is necessary; or
- The amount needed to correct a crisis situation exceeds \$500.

Note: The Department does not repair or replace central air conditioning units; it also does not pay for furnace repair or replacement for rental property.

<u>5-006.03A</u> Approval for "Special Crisis" Assistance: To obtain approval for "special crisis" assistance, the worker shall submit Form IM-18 to the Central Office or use an automated Form ASD-17 and include the following information:

- 1. Income of the household;
- 2. Size of the household;
- 3. Age of members of the household;
- 4. Shelter expense;
- 5. Six-months payment history if crisis is due to an outstanding fuel bill and/or deposit; and
- 6. Reason for the crisis or nonpayment.

Approval cannot be given unless information on circumstances requiring "special crisis" assistance is known.

<u>5-006.04 Timelines for Processing Crisis Applications</u>: An application for crisis assistance must be approved or denied within 18 hours after the household applies if a life-threatening situation exists; all other crisis applications must be acted on within 48 hours.

<u>5-006.05</u> Alternate Sources of Crisis Assistance: The local office shall have posted information concerning potential alternate sources of crisis assistance that a client could access when the local office is not open. Alternate sources could include Community Action agencies, programs established by local utility companies, or local law enforcement agencies.

#### CHAPTER 6-000 COOLING ASSISTANCE

6-001 Funding: The payment level for cooling is determined depending upon availability of federal funds at the conclusion of the heating season.

6-002 Application for Cooling Assistance: New applicants shall complete and sign Form IM-29, "Nebraska Low Income Energy Assistance Program Application." Clients who have previously received payment for energy assistance in the current year shall complete and sign Form IM-29B, "Cooling Assistance Request."

6-003 Conditions of Eligibility: Elderly persons (age 70 and older) and persons for whom the Department has purchased an air conditioner in the last four years are eligible for cooling assistance without a medical statement. All other clients must have a medical statement verifying that they have a severe illness or condition which is aggravated by extreme heat.

6-003.01 <u>Medical Statement</u>: The worker shall obtain <u>Form DM-5 and Form IM-55</u> from a physician to verify that there is a risk to human life or health due to a severe illness or medical condition which can be ameliorated by cooling facilities. These illnesses or conditions include -

- 1. Heat exhaustion or heat stroke suffered in the past;
- 2. Diabetes being treated with daily insulin or oral hypoglycemic medication;
- 3. Cerebral vascular accident in past (stroke victim) or at risk with cerebral vascular disease:
- 4. Seizures
  - a. Known to be aggravated by heat; and
  - b. Now being treated with daily medication;
- 5. Cancer. This must be a patient who is
  - a. Terminally ill; or
  - b. Severely ill, receiving chemotherapy and/or radiation therapy;
- 6. Chronic cardiovascular disease with
  - a. CHF (congestive heart failure)
  - b. Symptomatic ASHD (arteriosclerotic heart disease, coronary disease, etc.);
    - . Moderate to severe hypertension;
- 7. Hypertension that
  - a. Is poorly controlled, especially with diastolics greater than 90 on medication:
  - b. Has resulted in previous end organ damage to heart, brain, kidneys, or eyes (retina); or

- c. Is moderately well controlled with medication but in conjunction with medication (e.g., diuretics) poses a significant threat to health with heat exposure;
- 8. Chronic severe respiratory disease, such as
  - a. Severe emphysema;
  - b. Severe chronic obstructive pulmonary disease;
  - c. Severe chronic or frequently recurrent asthma requiring long term daily medication; or
  - d. Permanent tracheostomy;
- 9. Severe handicap. This includes a person who must in large part be cared for by others, e.g.
  - a. Severe burn victim;
  - b. Body case/body brace;
  - c. Severe cerebral palsy; or
  - d. Quadraplegic;
- 10. Mental illness. This must be a person -
  - Whose illness is severe and may be aggravated by heat; or
  - b. Who is on medication which increases his/her medical risks when exposed to high heat, e.g., -
    - (1) Lithium;
    - (2) Antiparkinson drug;
    - (3) Phenothiazines;
    - (4) Amitirptylines; or
    - (5) Anticholinergics;
- 11. Acquired Immune Deficiency Syndrome (AIDS) or AIDS-Related Complex (ARC);
- 12. Newborns with a monitor; and
- 13. Sickle Cell Anemia.

If Form IM-55 is returned with any of the conditions checked (with the exception of Part II, Sections N and O), the worker may approve the application for cooling assistance, if the client meets all other eligibility requirements. A new Form IM-55 is not required the following years.

6-004 Special Authorization: The worker shall forward Form ASD-17 along with all medical information (Form IM-55 and Form DM-5) to the State Review Team if -

- 1. Form IM-55 is returned with
  - a. Nothing checked; or
  - b. Part II, Section N or O checked; or
- 2. The worker is unsure how to interpret the medical information received.

6-005 Determination of Eligibility: To determine eligibility for new applicants, refer to 476 NAC 3-000, "Eligibility Factors," and 476 NAC 4-000, "Income Treatment."

6-006 Redetermination of Eligibility: If clients have been determined financially eligible for energy assistance in the current year, redetermination of financial eligibility is not necessary unless there has been a significant change in income or resources. (See 476 NAC 4-001.06, "Significant Change.")

6-006.01 SSA/SSI Increases: Workers shall not consider cost-of-living increases as a change in income when redetermining eligibility for cooling assistance.

6-007 Payment for Cooling: Payment eligibility is established by these factors:

- 1. Countable income of household:
- 2. Household size; and
- 3. Living arrangement.

6-007.01 Method of Payment: Payment is made to the eligible household unless -

- 1. The local office determines that payment to the provider is in the best interest of the household;
- 2. The household requests that payment be made to the provider; or
- 3. The client has not established a payment history or has only a brief payment history with the current provider.

There will be a one-time payment.

6-008 Crisis Assistance for Cooling: For crisis assistance available, see 476 NAC 5-006.

# 476-000-202 INCOME GUIDELINES FOR NON-PUBLIC ASSISTANCE HOUSEHOLDS

## 116% OF FEDERAL POVERTY LEVEL GUIDELINES - 2012

SIZE OF HOUSEHOLD	ANNUAL INCOME
1	\$12,639.00
2	\$17,066.00
3	\$21,506.00
4	\$25,933.00
5	\$30,360.00
6	\$34,800.00
7	\$39,337.00
8	\$43,653.00
9	\$48,094.00
10	\$52,520.00

For each additional household member, add \$4,413.00.

# HEATING PAYMENT AMOUNTS MATRIX TABLE

All Fuel Types	Multi Family Dwellings	\$218	\$140	\$61
4=Natural Gas 1=Electricity 2=Coal/Corn/Water	FUEL	\$436	\$279	\$121
2=Ъгорапе	FUEL	\$752	\$482	\$211
booW=7	FUEL	\$583	\$376	\$165
3=Kerosene 6=Fuel Oil	FUEL	\$726	\$475	\$202
HH SISE	5 or more	\$ 10,600.00	\$ 16,200.00	Maximum
HH SIZE	4	\$ 9,200.00	\$ 13,400.00	\$ 25,933.00
HH SIZE	က	\$ 7,800.00	\$ 12,200.00	\$ 21,506.00
HH SISE	7	\$ 6,500.00	\$ 10,400.00	\$ 12,639.00 \$ 17,066.00 \$ 21,506.00
HH SISE	н	\$ 5,500.00	\$ 8,000.00	\$ 12,639.00

## 131 Multiple Family Dwellings 69 ↔ 262 152 81 Single Family Dwellings €> ↔ €9 COOLING PAYMENT AMOUNTS MATRIX TABLE 5 or more \$10,600.00 \$16,200.00 Maximum HH SISE \$13,400.00 \$28,933.00 \$9,200.00 HH SISE \$12,200.00 \$21,506.00 \$7,800.00 HH SISE \$10,400.00 \$17,066.00 \$6,500.00 HH SISE \$8,000.00 \$12,639.00 \$5,500.00 HH ZISE

9/

NEBRASKA LOW	/ INC	OME ENE	RGY ASSIS	TAN	ICE AP	PLICATIO	NC •		HEALTH AND HUMAN S	إيأس	System
		Do Not Co	omplete Items	1 - 3	FOR	OFFICE US			A DELEBOOR OF MAIN PARTIES AND PARTOR OF A D	Transaction Ele	COLUMN CONTRACTOR
1. Case Number			2. Name					rker Nur	nber		
APPLICANT INSTRUCTION questions, attach ALL REQUITED your local social service o	JESTE	ED PROOFS O	F INCOME AND	UTIL	ITY BILLS	3 and return t	he COM	PLETEC	DAND SIGNED ΔE	PLICA	r ALL ATION
			T ALL HOUSE					арриос	ioi tilo olicigy prog	nan.	
Provide the following infor	matic							voursel	f first.		
4	5		6	7	8	9		10	11	1	2
First Name	МІ	Last	Name	Chec Dis- abled	k Aae	Date of (Month, Day		Sex M/F	Social Security Number	U.S. C	his litizen/ Alien?
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2.											
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13. Household Street Address	3	J	Apt. No.		14. City		15. Stat	e	16. Zip Coo	ie de	
17. Mailing Street Address (If	differe	nt from above)	Apt. No.		18. City		19. Stat	e	20. Zip Cod	ie	
21. Your Telephone Number Area Code ( )			22. Check the ra  White  Orienta		Black	f household - ( Americated Ot	an India	n 🔲	Hispanic/Mexica	n Ame	erican
23. How do you heat your home? (Check all that apply) Include a copy of your current heating bill with the application  Electric Heat  Propane Gas/LP or Bottled Gas		s I	25. Living Quarters (Check one) Amount of Rent or House Payment								
☐ Coal ☐ Fuel Oil/Stove Oil ☐ Wood				□ \$ Own □ \$ Rent - landlord's name							
☐ Natural Gas ☐ Other (Specify) I pay my fuel bill to:			[	Rent - utilities are included in rent  Public housing & utilities are included in rent  Public housing and you are responsible for heating bills							
				_   4	APARTM	IENT, DUPI	LEX, TR			neatin	g bills
(Heating Utility Company's Name)				1 2	<b>]</b> \$		t - landlo				
'Account Number)				_   [ ]	□ \$ □ \$				icluded in rent ies are included in i	rent	

24. Do you or any member of your family pay: A. Health Insurance (Amount) \_\_\_

Include proof of what you pay with the application.

B. Child Support (Amount)\_\_

\$ \_\_\_\_\_ Public housing and you are responsible for heating bills

☐ No

26. Does your household receive Food Stamps?

Yes

# NEBRASKA LOW INCOME ENERGY ASSISTANCE PROGRAM PROVIDER AGREEMENT



This Agreement by and between the State of Nebraska, Department of Health and Human Services, and the below named provider for supplying home energy under the Nebraska Low Income Energy Assistance Program.

The below named "Provider" agrees to deliver, and the Department of Health and Human Services agrees to pay for home energy to eligible households under the terms and conditions set forth below.

		·
Same and the same and the same and	Provider Federal I.D. Number	
the state of the s	in the state of th	
State Zip Code	Telephone Number	
☐ Propane ☐ Fuel Oil/Stove Oil ☐ Wood	<u> </u>	
	State Zip Code  Propane Fuel Oil/Stove Oil Wood	State  Zip Code  Telephone Number  Propane Fuel Oil/Stove Oil Wood

#### Terms and Conditions:

#### A. Definitions:

- 1. "Eligible Household" means a household who meets financial and other eligibility criteria for the Nebraska Low Energy Assistance Program as determined by the agency under its program guidelines.
- 2. "Home Energy" includes the above named fuels used for heating or cooling in a residential dwelling.

## B. Deliveries of Home Energy to Eligible Households:

- 1. The provider will provide home energy and charge the eligible household, in the providers normal billing process, no more than the difference between: (a) the price normally charged to a non-eligible similarly situated household for the home energy delivered and (b) the payment to the provider from the agency under the terms of this agreement.
- 2. The provider will not discriminate against any eligible household covered by this agreement in its terms and conditions of sale, credit, deposit, delivery of price, including service charges, reconnection charges and payment plan arrangements.
- 3. The provider shall restrict utilization of any information related to eligible households to the administration of the Nebraska Low Income Energy Assistance Program and not use or disclose any information related to eligible households to any parties except the agency, its agents or contractors.

#### C. Payments in Behalf of Eligible Households:

- The agency will identify to the provider each eligible household on whose behalf the agency will make payment for home energy and the maximum payment for each such household.
- 2. This agreement will apply to each eligible household identified to the provider unless the provider notifies the agency within 5 days after a household is identified that it will not accept payments on behalf of that household.
- 3. The agency will make payment to the provider for the home energy supplied to an eligible household at the rate charged by the provider, but no more than the rate normally charged to a non-eligible similarly situated household up to the maximum amount specified for such household.
- 4. The agency shall make payment to the provider in a lump sum payment. Such payment is to remain as a credit balance until used by the household or the program expires.
- The agency may make payment to the provider on behalf of an eligible household to include such things as delivery fees, deposit and outstanding bills.

#### D. Payment Records:

1. The provider agrees to maintain and upon request of the agency, permit authorized representatives of the Department of Health and Human Services, and such other Federal agencies as may require such information, to have access to such records as may be necessary to confirm the provider's compliance with the provisions of this agreement. The provider agrees to maintain all books, records, and other documents relevant to this agreement for a minimum of three (3) years or until litigation, claim, negotiation, audit, or other action involving the records has been completed.

#### E. Refunds:

- 1. If the household, during the course of this program, moves locally and will then use a new fuel type and go off services of the provider, any credit balance shall be refunded to the household at that time.
- 2. If the head of the household dies and there are no surviving members in the household, any credit balance on the account shall be returned to the Department of Health and Human Services.
- 3. If the agency has paid a deposit on behalf of the household, that deposit shall be refunded to the Department of Health and Human Services.

#### F. Termination of Home Energy:

1. The provider will not terminate home energy service to an eligible household covered by this agreement except under the conditions set forth in the Nebraska Revised Statutes 70-1603 through 70-1614.

#### G. Enforcement of this Agreement by Eligible Households:

1. Eligible households in whose behalf payments are made under this agreement are third party beneficiaries under this agreement.

#### H. Recision for Non-Performance:

 Notwithstanding any right under State law to rescind this agreement for non-performance, the non-performance of a term or condition of this agreement shall not discharge the obligation of either party with respect to eligible households which have received home energy assistance under this agreement.

#### I. Effective Period:

1. This agreement is in effect as long as block grant funds are received by the Nebraska Low Income Energy Assistance Program.

Agency Representative	Date
•	<b>~</b>
Provider Representative	Date

#### Skip Navigation

## **Energy Assistance**

#### Subscribe to this page

The Nebraska Low Income Energy Assistance Program (LIHEAP) helps people with limited incomes offset the cost of heating and cooling their homes.



The program will partially pay the cost of electricity, fuel oil, gas, coal, wood, kerosene, propane, or other fuel source.

Eligibility is based on a household's resources and income. Some resources aren't counted like your home, one car, and personal belongings such as furniture and clothing. The resource limit is \$5,000. Resources that are counted include cash, checking and savings accounts, time certificates, CD's, stocks, bonds and property other than your home.

Effective for the time period October 1, 2010 - September 30, 2011 the income limits are:

Household Size	Maximum Income
1	\$12,570
2	\$16,913
3	\$21,242
4	\$25,585
5	\$29,928

Grant amounts are based on your income, type of residence, and the type of fuel used. The minimum LIHEAP payment per fuel type is:

- Electricity, Natural Gas and Coal/\$121; Fuel Oil and Kerosene/\$202;
- Propane/\$211 Wood/\$165.

If you've been threatened with a utility shutoff, or have received a shutoff notice, you may be eligible for up to \$500 in additional assistance. To be eligible for crisis assistance you must meet the resource and income guidelines, have attempted to keep your utility bills current but unforeseen circumstances have created the crisis.

In most instances the LIHEAP payment will be sent to the utility providers.

There's also a cooling program available to households in the summer. To be eligible for the cooling program, there must be someone in the household that

is 70 or older or meets some specific medical condition that makes a person susceptible to heat. The household must still meet the resource and income guidelines.

For further assistance, or an application, contact the <u>Nebraska Department of Health & Human Services office</u> in your county.

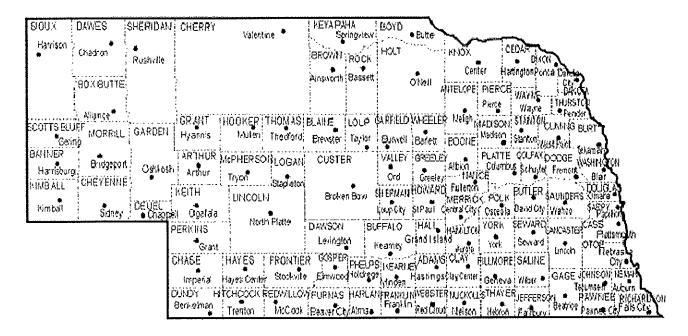
Financial Assistance Page

#### Skip Navigation

## **DHHS Office Locations By County**

#### **Text Listing of Counties**

DHHS has offices serving each of Nebraska's 93 counties. Click on the county where you reside to find out contact information for the office that serves your county.



WORKER NUMBER 07090
NHHS LINCOLN OFFICE
1050 "N" STREET
"O BOX 98933
INCOLN, NE 68509-8933

STATE OF NEBRASKA
DEPARTMENT OF SOCIAL SERVICES
NEBRASKA LOW INCOME ENERGY ASSISTANCE PROGRAM
NOTICE OF ACTION

MAILING DATE JUNE 01, 2011 SOC SEC NO. 000-00-7000

AND HUMAN SERVICES HEALTH LINCOLN FANS PROGRAM MIKE KELLY LINCOLN NE 68509

YOUR APPLICATION FOR THE ENERGY PROGRAM HAS BEEN APPROVED AND ELIGIBILITY DETERMINED AS \$2600.00. THIS AMOUNT HAS BEEN PAID DIRECTLY TO YOUR FUEL PROVIDER,

COMMUNITY ACTION PARTNERSHIP

THE PROVIDER WILL CREDIT YOUR ACCOUNT.

AFTER THIS CREDIT IS USED YOU WILL BE RESPONSIBLE FOR PAYING YOUR FUEL BILLS.

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT YOUR LOCAL DEPT.

OF SOCIAL SERVICES OFFICE.

#### YOUR RESPONSIBILITIES

If you are eligible for a monthly assistance payment and/or medical services, you are responsible for providing complete and accurate information and for notifying your worker of any changes in your circumstances that may affect eligibility. You are required to report such things as changes in your monthly income or expenses, your employment status, your resources or other financial matters, your disability status, the composition your household, or a change in your living arrangements or address. You also have the responsibility to notify your worker if you plan to be sent from your home for 30 days or more, to ask your worker about covered medical services, to show your current medical card to medical providers prior to obtaining services, to inform the medical provider of any other health insurance coverage that you may have and to pay the cost of all unauthorized medical expenses.

You have the responsibility to report the changes to your worker by mail, telephone or in person no later than ten days following the change. If a telephone call to your worker is long distance, you may call collect. See the reverse side of this notice for the telephone number to call.

#### YOUR RIGHTS

#### CIVIL RIGHTS

No person may be subjected to discrimination in any Department of Social Services program or activity based on his/her race, color, sex, age, national origin, religious creed, political beliefs or handicap.

Any person who believes he/she has been discriminated against in Food Stamps should write to: Administrator, Food and Nutrition Service, 3101 Park Center Drive, Alexandria, VA 22302. If you feel you have been discriminated against in regard to other programs, you may file a complaint with the Secretary of Health and Human Services.

#### RIGHT TO A CONFERENCE

You have the right to request a conference with your worker to discuss the reason(s) for the action(s) indicated on this form. To request a conference, you can call, write, or visit the local office. If you have questions about your application, payment, food stamp benefits, or medical assistance, your worker will be glad to discuss your case with you.

#### RIGHT TO NOTICE OF ACTION

Adequate notice must be sent notifying you of any actions(s) affecting your assistance case. Adequate means the notice must include a statement of what action(s) the local office intends to take, the reason(s) for the intended action(s), and the specific manual reference(s) that supports or the change in federal or state law that requires the action(s).

In cases of intended adverse action (action to discontinue, terminate, suspend or reduce your benefits, or to change the manner or form of your payment or service to a more restrictive method) you must receive adequate and timely notice. Timely means that the notice is mailed at least ten calendar days before the date the action would become effective, which is always the first day of the month. In certain situations, your worker may dispense with timely notice but shall send you adequate notice no later than the effective date of action. Your worker can explain these situations to you.

In cases where the local office obtains facts indicating that your assistance should be discontinued, suspended, terminated, or reduced because probable fraud, and, where possible, such facts have been verified through collateral sources, notice of such grant adjustment is considered sely if it is mailed at least five days before the action would become effective.

#### RIGHT TO APPEAL

You have the right to appeal for a hearing on any action or inaction of any state employee or official with regard to application for or receipt of financial or medical assistance. You may appeal because your application for financial or medical assistance is denied or is not acted upon with a reasonable promptness; your assistance is suspended, reduced, discontinued or terminated; your form of payment or service is changed to a more restrictive method or because you feel the local offices action was taken erroneously. A hearing need not be granted when either state or federal law requires automatic case adjustments for classes of clients unless the reason for an individual appeal is incorrect eligibility determination.

If your requested assistance from the local office under the Emergency Assistance Program, and the local office did not help you with your request, you may appeal the local offices actions or inactions to the Nebraska Department of Social Services and that office will provide you with a quick hearing and decision on your appeal. You may ask your worker for more information regarding the expedited appeal. 468 NAC 6-012.01

You (or your representative) have 90 days following the date the notice of finding is mailed to request a fair hearing.

In cases of intended adverse action where the worker is required to send you timely and adequate notice, if you request an appeal hearing within ten days following the date the notice of finding is mailed, your worker shall not carry out the adverse action until a fair hearing decision is rendered. This regulation does not apply to those situations where the worker may dispense with timely notice and is only required to send you adequate notice.

This regulation in no way restricts your worker from continuing normal case activities and implementing changes to your assistance case that are not directly related to the appeal issue.

If, as a result of the hearing, the action taken by the local office is found to be correct, the disputed amount of assistance provided to you during the appeal period may be treated as an overpayment and recovery procedures may be initiated by the local office.

To file an appeal, you may contact the local division of social services or the Nebraska Department of Social Services. Your worker will explain appeal procedure and assist you in completing the appeal form.

Once you have filed the appeal, arrangements for a hearing will be made and you will be notifed of the time and place. You may represent yourself at the hearing or be represented by another person.