

County Department of Social
Services/Human Services

- ☐ **CRISIS INTERVENTION PROGRAM**
☐ **LOW INCOME ENERGY ASSISTANCE PROGRAM**
☐ **PROGRESS ENERGY COMPANY – ENERGY NEIGHBOR FUND PROGRAM**
☐ **PIEDMONT NATURAL GAS COMPANY – SHARE THE WARMTH**
☐ **WAKE ELECTRIC MEMBERSHIP CORPORATION – ROUND UP**
☐ **HAYWOOD ELECTRIC MEMBERSHIP CORPORATION – HELPING EACH MEMBER COPE**

HOME ENERGY SUPPLIER AGREEMENT

The undersigned Home Energy Supplier agrees to participate during the period beginning July 1, 20____ and ending upon the written request of either party or (date)_____, in the Crisis Intervention Program (CIP) and/or Progress Energy Company's Energy Neighbor, Wake Electric Membership Corporation's Round Up, Piedmont Natural Gas Company's Share the Warmth, and Haywood Electric Membership Corporation's Helping Each Member Cope, and during the period beginning December 1, 20____ and ending upon the written request of either party or (date)_____, in the Low Income Energy Assistance Program (LIEAP), where under the _____ County Department of Social Services/Human Services will pay to the undersigned a portion of the home energy costs of households certified to receive such assistance; and the undersigned further agrees, as conditions of participation in CIP, LIEAP, Energy Neighbor, Round up, Share the Warmth, and Helping Each Member Cope:

1. To collect from the certified household, in the normal billing process, the difference between the actual cost of home energy and the amount of payment made by Human Services/the county department of social services; and
2. To follow established home energy supplier policy and procedures with regard to notice of termination of service, refunds and negotiating for paying past due accounts; and
3. Not to discriminate against any certified household in any manner, including terms and conditions of sale, credit, delivery, or price, whether in the cost of goods supplied or the service provided, because of such households participation in CIP, LIEAP, Energy Neighbor, Round up, Share the Warmth, and Helping Each Member Cope; and
4. To credit the entire CIP, LIEAP and/or respective program payment to a household's account immediately upon receipt of payment, regardless of whether the payment results in a credit balance on the account; and
5. To provide such documentation of energy supplied to certified households under CIP, LIEAP, Energy Neighbor, Round up, Share the Warmth and Helping Each Member Cope as may be required by Human Services/the county department of social services.
6. To provide at no cost to the County or State DSS or the client, written information on an applicant household's home energy costs, bill payment history, or arrearage history upon request for the last 12 month billing period. This includes heating fuel and electricity.

(Company Name)

(Signature of Company Representative)

(Date)

(Mailing Address)

(City, State, Zip Code)

(Telephone Number)

(Supplier Social Security Number of Federal ID Number)

(Signature of County Director)

(Date)

(Mailing Address)

(City, State, Zip Code)

(Telephone)

Distribution:
Original – County File
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